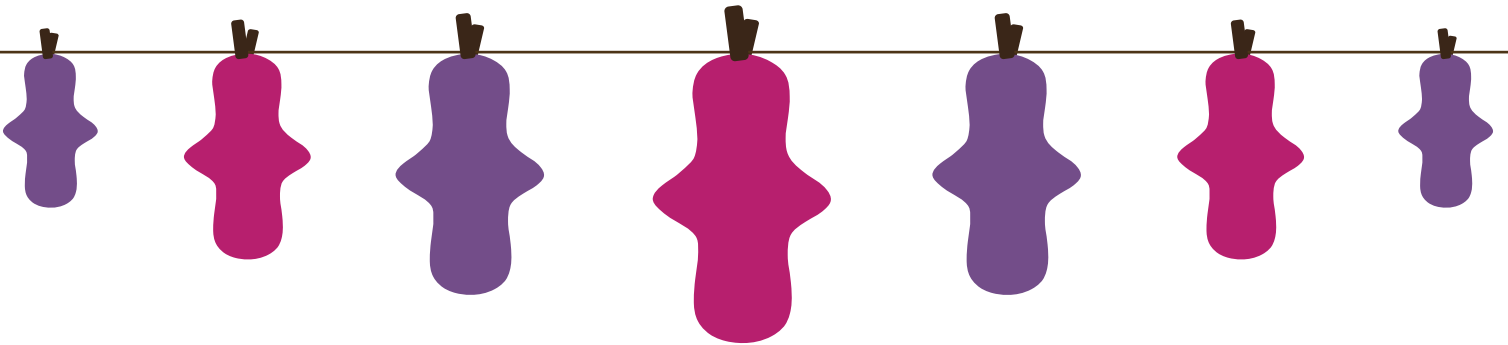


eco ♻️ femme

Product Catalogue





## - INDEX -

About Us	~	3
Natural Organic Range Pads	~	4 - 7
Price List (Natural Organic Range)	~	8
Vibrant Range Pads	~	9 - 14
Price List (Vibrant Range)	~	14
Terms and Conditions	~	15

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*Buttoning the pads at Auroville Village Action Group (AVAG)*

### - About US -

Eco Femme is a social enterprise founded in 2010. Based in Tamil Nadu, India, our goal is to create environmental and social change through revitalising menstrual practices that are healthy, environmentally sustainable, culturally responsive and empowering. We produce and sell washable cloth pads, provide menstrual health education to adolescents, and open dialogues on menstruation all along the way.

**All our products sold internationally bear a built-in contribution of INR 86 to our *Pad for pad educational program*. This money covers the cost of facilitation and educational materials for our sessions and allows us to offer 4 of our washable cloth pads and a carry pouch as a free choice.**

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You can order your product by writing to [order@ecofemme.org](mailto:order@ecofemme.org)

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### - Natural Organic Range -

In this cream coloured range, all pads have a natural (unbleached) cotton flannel top. Each pad is finished with a distinguishing colour stitch. The absorbent layers inside are also made of natural (unbleached) cotton flannel. **The backing fabric is printed - and this is the side that is shown in the pictures.**

Eco Femme is GOTS certified (Global Organic Textile Standards - the organic standards for textiles) and the Natural Organic range is made with 100% organically certified fabrics. Its beautiful cream on brown paper packaging will carry the GOTS logo-





## Pantyliners without PUL (3 per pack)

₹ 750 (includes 1 pad for pad contribution)

Ideal for light flow days, daily discharge, spotting or in combination with a menstrual cup or tampon for added protection.

- 100% organic unbleached Indian cotton
- Stitched in one piece
- Top layer: cotton flannel in natural colour
- Inner layers: 3 layers cotton flannel
- Back layer: cotton with purple and white pattern (no leakproofing)
- All-in-one design with 3 cotton flannel layers inside



## Pantyliners (3 per pack)

₹ 750 (includes 1 pad for pad contribution)

For extra protection, we also make Pantyliners with a PUL leakproof layer.

- 100% organic unbleached Indian cotton
- Stitched in one piece
- Top layer: cotton flannel in natural colour
- Inner layers: 3 layers cotton flannel
- Back layer: cotton with blue and white pattern
- All-in-one design with 3 cotton flannel layers inside



## Day Pad (1per pack)

₹ 560 (includes 1 pad for pad contribution)

Works great for an average flow day. It is Eco Femme's all time favourite.

- 100% organic unbleached Indian cotton
- Stitched in one piece
- Top layer: cotton flannel in natural colour
- Inner layers: 5 layers cotton flannel
- Back layer: cotton with leakproof PUL in pink and white pattern
- Closes with one nickel-free metal push button
- 24cm length x 7cm width when closed



## Day Pad Plus (1per pack)

₹ 625 (includes 1 pad for pad contribution)

A versatile pad sized between a Night Pad and Day Pad that offers good protection for the heavier flow days and lighter flow nights.

- 100% organic unbleached Indian cotton
- Stitched in one piece
- Top layer: cotton flannel in natural colour
- Inner layers: 6 layers cotton flannel
- Back layer: cotton with leakproof PUL in purple and white pattern
- Closes with one nickel-free metal push button
- 27 cm length x 7cm width when closed



## Night Pad (1 per pack)

₹ 675 (includes 1 pad for pad contribution)

Our most absorbent pad! It is best suited for nights and heavy flow days. Additional length and width at the back of the pad provide better coverage when laying down.

- 100% organic unbleached Indian cotton
- Stitched in one piece
- Top layer: cotton flannel in natural colour
- Inner layers: 7 layers cotton flannel
- Back layer: cotton with leakproof PUL in red and white pattern
- Closes with one nickel-free metal push button
- 30cm length x 7cm width when closed



## Starter Kit (4 per pack)

₹1975 (includes 3 pad for pad contribution)

The Starter Kit is great to get introduced to cloth pads. It contains 4 pads: 1 Pantyliner, 1 Day Pad, 1 Day pad Plus and 1 Night Pad.

- 100% Organic Indian cotton
- Natural, unbleached flannel top
- All with a colourfull pattern on cream coloured background
- All with a PUL leakproof layer





### - Vibrant Range -

This range comes in lively colours, celebrating menstruation. The top flannel is made with certified organic flannel, under GOTS (Global Organic Textile Standards) - the organic standard for textile. The absorbent layers inside are also made of organic natural (unbleached) cotton flannel (GOTS certified). The stripy fabric is made by small scale weavers and is not organically certified. We will be transitioning this fabric into organic in the coming year (2017-2018).

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## Pantyliners without PUL (3 per pack)

₹ 750 (includes 1 pad for pad contribution)

Ideal for light flow days, daily discharge, spotting or in combination with a menstrual cup or tampon for added protection.

- 100% Indian cotton flannel
- Stitched in one piece
- Top layer: cotton flannel in purple colour
- Inner layers: 3 layers cotton flannel
- Back layer: cotton with purple striped pattern (no leakproofing)
- Closes with one nickel-free metal push button
- 19cm length x 7cm width when closed



## Pantyliners (3 per pack)

₹ 750 (includes 1 pad for pad contribution)

For extra protection, we also make Pantyliners with a PUL leakproof layer.

- 100% Indian cotton flannel
- Stitched in one piece
- Top layer: cotton flannel in purple colour
- Inner layers: 3 layers cotton flannel
- Back layer: cotton with blue striped pattern
- Closes with one nickel-free metal push button
- 19cm length x 7cm width when closed



## Day Pad (1 per pack)

₹ 560 (includes 1 pad for pad contribution)

Works great for an average flow day. It is Eco Femme's all time favourite.

- 100% Indian cotton flannel
- Stitched in one piece
- Top layer: cotton flannel in pink colour
- Inner layers: 5 layers cotton flannel
- Back layer: cotton with leakproof PUL in pink striped pattern
- Closes with one nickel-free metal push button
- 24cm length x 7cm width when closed



## Day Pad Plus (1 per pack)

₹ 625 (includes 1 pad for pad contribution)

A versatile pad sized between a Night Pad and Day Pad that offers good protection for the heavier flow days and lighter flow nights.

- 100% Indian cotton flannel
- Stitched in one piece
- Top layer: cotton flannel in purple colour
- Inner layers: 6 layers cotton flannel
- Back layer: cotton with leakproof PUL in green striped pattern
- Closes with one nickel-free metal push button
- 27cm length x 7cm width when closed



## Night Pad (1 per pack)

₹ 675 (includes 1 pad for pad contribution)

Our most absorbent pad! It is best suited for nights and heavy flow days. Additional length and width at the back of the pad provide better coverage when laying down.

- 100% Indian cotton flannel
- Stitched in one piece
- Top layer: cotton flannel in red colour
- Inner layers: 7 layers cotton flannel
- Back layer: cotton with leakproof PUL in red striped pattern
- Closes with one nickel-free metal push button
- 30cm length x 7cm width when closed



## Foldable Pad (1 per pack)

₹ 625 (includes 1 pad for pad contribution)

Inspired by the traditional practice of folding old cloth, this pad sun dries quickly.

- 100% Indian cotton flannel
- Rectangular sheet of double layer cotton flannel in pink or red color
- Folds into 8 layers cotton flannel
- Central back piece: cotton with leakproof PUL in flower pattern
- Closes with one nickel-free metal push button
- 26cm length x 8.5cm width when closed





## Travel Pouch

₹ 335 (no pad for pad)

This beautiful hand-finished canvas pouch is perfect to carry a few folded pads when on the run.

-12cm x 14cm



## Full Cycle Kit (8 per pack)

₹ 3375 (includes 5 pad for pad contributions)

All that's needed for a full monthly cycle. It is a great way of discovering the world of washable cloth pads, with a set of different pads to adapt to one's flow. It can also make a great gift to welcome girls into adulthood, or for friends to switch to greener periods!

*Includes: 2 Pantyliners, 2 Day Pads, 2 Day Pad Plus pads, 1 Night Pad, 1 Carry Pouch, care instructions/tips and menstrual cycle tracking chart*

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## Make Your Own Kit (3 per pack)

₹ 975 (includes 1,5 pad for  
pad contributions)

Everything needed to stitch 3 Day Pads Plus. They are great for workshop sessions, creative gifts, and DIY addicts!

*Includes precut materials for 3 Day Pad Plus, sewing kit, stitching and care instructions & cycle tracking chart. Note that the design of the pad changes randomly (various floral backings)*



## SHE CUP

₹ 1275

This is a Indian made easy-to-use, non toxic, non allergic, medical grade silicone menstrual cup.

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## PAD for PAD



₹ 86 (pad for pad contribution)

**By adding this option to your order, you donate ₹86 to our social work.**

Pad for Pad is a program to support menstrual education for adolescent girls from economically disadvantaged backgrounds in India. Your contribution will support us in offering free sessions and washable cloth pads to girls in government schools and rural communities. The Pad For Pad education sessions are designed to give girls the skills to manage their periods healthily and with dignity. They also provide a chance for reciprocal sharing about menstrual practices and experiences.

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You can order your product by writing to [order@ecofemme.org](mailto:order@ecofemme.org)



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## TERMS & CONDITIONS

### **General Order Policy**

Upon making your order, please do provide an email address where we can reach you if required. Please make sure you enter it correctly. This is where we will send you your payment receipt and the information to track your order status. If you need to make a correction please email us to [order@ecofemme.org](mailto:order@ecofemme.org).

We process your order within 1-3 working days of you making your order.

All online discount offers are for personal use customers only.

If you order a large quantity of items in our online shop, we will contact you before processing your order. Decisions on large quantities are subjective to individual cases.

If you want to become a retailer of our products, please contact us on [sales@ecofemme.org](mailto:sales@ecofemme.org) for the product catalog with whole sale price and for bulk orders.

### **For Payment**

For the billing address, please enter the address your bank card was registered for. This is to make sure that your bank accepts your payment.

You have the option to pay via the payment gateway CCAvenue with credit card, debit card (only if issued in India), Internet banking (for Indian banks only), PayTm, or via the payment gateway PayPal. If you pay via CCAvenue, the site will redirect you to CCAvenue, where you can enter your payment details. If you pay via PayPal, the site will redirect you to PayPal, where you can log into your account if you have one, or can sign up for one. (Use of PayPal account is not possible for payments within India.)

### **Prices in converted currencies**

Please note that when you choose to display the prices in a currency other than Indian Rupees, that these currency conversions are estimated and should be used for informational purposes only. The prices displayed on our website are by Yahoo! Finance. Your bank and PayPal might be using a different conversion gateway, resulting in different figures in your currency on your payment receipt. If in doubt, you can choose to make the payment in Indian Rupees.

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### **Your Order Confirmation / invoice**

To support eco-friendly purposes, we do not include a printed invoice in your shipment. If you pay via PayPal, you will receive a payment confirmation directly from PayPal to the email account you have provided to them. If you pay via CCAvenue, you will receive an order confirmation with payment details directly from CCAvenue to the email address that you provided in the online shop upon making your order. Please do also check your spam-mail just in case.

### **Customer complaints**

We hope you'll be satisfied with your Eco Femme pads! However, in the event that you experience a problem with your purchase, we ask you to let us know the reason of your discontent so that we can find the best solution for you. To make suggestions contact us by email at [order@ecofemme.org](mailto:order@ecofemme.org).

If you have purchased Eco Femme products from a re-seller, we do not accept returns nor offer replacement. In this event, visit or contact the store where you purchased the products.

### **Canceling or changing your order before shipment**

You can cancel or change your order if you contact us before it is shipped. In this case we advise you to directly drop us an email to [order@ecofemme.org](mailto:order@ecofemme.org) asking for a refund and stating the reason for it.

### **Cancelling your order after shipment**

If you wish to send back your order, you have 45 days (from the date of purchase) to ask for a refund and mail us back the products (mailing costs at your charge). Please note that the refund will only happen once we receive the products at our office. You will not receive a refund on the transport cost. Please contact us at [order@ecofemme.org](mailto:order@ecofemme.org).

### **Incorrect address policy**

You are responsible for making sure that the shipping address you have provided when you check-out of the online shop is accurate. This is the address we will use to ship your order. In case you note that the shipping address you provided is incorrect, please contact us immediately ([order@ecofemme.org](mailto:order@ecofemme.org)). In case your parcel is returned to us due to incorrect address provided by you, we can reship it at your expense. Reshipment is only available once your parcel has been returned to us.

### **Unclaimed Parcel policy**

In case your parcel is returned to us because you did not keep track of claiming it in time before your local post office sends it back, we ask you to bear the extra costs. Reshipment is only available once your parcel has been returned to us.

# Shipping and delivery policy

## Shipment

Orders are mailed in Eco Femme envelopes or plain shipping boxes, depending on the size of your order, and with Eco Femme's return address noted on the item.

Orders are mailed through India Post Service to all destinations in your name. International addressees will receive their parcel through the national post service of their country. This means that upon making your order you are aware of this and you agree that liability for your parcel lies with the Post Service from the moment it is handed over to them. You can support the smooth arrival by tracking your parcel yourself regularly.

## Shipment confirmation

Once your parcel is shipped, you will receive a confirmation email to the email address that you provided upon making your order. This email contains the Registration/Tracking/Consignment Number of your parcel as well as instructions on how to check its status. Please do also check your spam-mail just in case. You can track its location through the India Post "mail service" or via Global Track And Trace. We would be happy that you receive your order smoothly. You can support this by tracking your parcel yourself regularly.

## Delivery point

Orders are sent as 'registered letter'. This means, that delivery handover might require a signature from you. If at the time nobody is present at the delivery address, the delivery person of your local post service might leave a note asking you to pick it up yourself. Just in case, please do check for this note in your letter box and with your neighbors. If you are unsure, track the location of your parcel online and check in with your local post office. In case you find out that your parcel is waiting for you to pick it up at your local post office, please do soon. We would be happy that you receive your order smoothly and avoid your parcel being returned to us upon not having been picked up for too long. We hope to avoid additional shipping charges for you in case we have to send it to you again.

Note: To find your local post office within India, check India Post "locate post office"

## Shipping time for destination within India

India Post speed-post gives a time frame of 2-7 days.

## Shipping time for destination outside of India

India Post Service gives a time frame of 10 to 15 business days for international registered parcels. Our experience is, that the parcels leave India within 2-3 days after we send them out of the Eco Femme office.

Note: India Post Service has no influence on shipping timing or custom clearance timing within the country of destination.

- Italy customs often take 3 weeks to process and Italy Post is not always consistent with updating the location of the parcel for online tracking.
- In some cases in Germany and France the custom service takes 1-2 weeks to release parcels to Deutsche Post / La Poste France.
- We have observed that for some parcels going to the UK and Ireland the custom service takes 2-3 weeks time, while others pass through swiftly.



\* You can support a smooth delivery by tracking your parcel. However not all post services make updates for the location of the parcels and sometimes it has already moved further. If you see information that your parcel is in customs, then you can choose to contact your local post office for information about how to get your parcel.

In case after 18 business days the post service tracking does not show information that the parcel was delivered, we will send an email to the customer, to check in. Please check your spam folder.

For the countries US, Canada, Australia, New Zealand, Belgium whose post services do not update the tracking information, we generally send a check in email after 18 business days to confirm the arrival. Please check your spam folder.

### **Check the status of your order**

Once your parcel is shipped, you will receive a confirmation email to the email address that you provided upon making your order. This email contains the Registration/Tracking/Consignment Number of your parcel as well as instructions on how to check its status. Please do also check your spam-mail just in case. You can track its location through the India Post “mail service” or via Global Track And Trace. We would be happy that you receive your order smoothly. You can support this by tracking your parcel yourself regularly.

Note: The post tracking system is currently not working for parcels going from India to the US, Canada, Australia, New Zealand, Belgium.

Tip: You can also try tracking your parcel with your own country’s Post tracking Service: UK Royal Mail, Deutsche Post, Poste Italiane, La Poste France, Correos Espana, etc.

### **Shipping expenses**

For purchases to shipping destinations within India, which are above Rs 400, the posting through India Post Service is included in the product price. For purchases below that, we add Rs 50 for shipping expenses.

For shipping destinations outside of India, the shipping charges through India Post Service are included in all purchases.

\* In case your parcel is returned to us because the address you supplied was incorrect or you did not keep track of claiming it from your local post office in time before they send it back, we ask you to bear the extra costs. We are a social enterprise where our profits go into social educational programs on menstruation. We preserve our margin to support these programs and hope you understand and support us.

### **Customs fees for delivery destinations outside of India**

While in general, this does not happen to the parcels we send, your parcel may be subject to customs or duty fees upon arrival in your country. Customs policies vary from country to country and fees can be charged for parcels exceeding a certain value. Please keep this in mind at the time of purchase. If in doubt, please check yourself with your local post office prior to ordering. Eco Femme does not bear responsibility for this: You are responsible for any customs or duty fees on your order and Eco Femme cannot grant refunds.

**Lost package policy**

In case after 18 business days you have not received your order, please 1. track your parcel online, and 2. check with your local post office and neighbors to locate it, maybe it was delivered in your absence, 3. do feel free to get in touch with us.

Parcels are considered lost if they don't reach within 21 working days after shipment. If that is the case, please contact us regarding your order at [order@ecofemme.org](mailto:order@ecofemme.org) to get in touch with us how to proceed. In our experience the parcels do eventually show up at the delivery address.

**Incorrect address policy**

You are responsible for making sure that the address you have provided when you check-out of the online shop is accurate. This is the address we will use to ship your order. In case you note that the shipping address you provided is incorrect, please contact us immediately ([order@ecofemme.org](mailto:order@ecofemme.org)). In case your parcel is returned to us due to incorrect address provided by you, we can reship it at your expense. Reshipment is only available once your parcel has been returned to us.

**Unclaimed parcel policy**

In case your parcel is returned to us because you did not keep track of claiming it in time before your local post office sends it back, we ask you to bear the extra costs. Reshipment is only available once your parcel has been returned to us.

# Privacy policy

## Our commitment to privacy

Your privacy is important to us. To make you feel how we, Eco Femme, protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

## The information we collect

This notice applies to all information collected or submitted on our website. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected at these pages are:

Name  
Address  
E-mail address  
Phone number

## How we use information

We, Eco Femme, use the information you provide about yourself when placing an order only to complete that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use return e-mail addresses to answer the e-mail we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

You can register with our website if you would like to receive our newsletter as well as updates on our new products and services. Information you submit on our website will not be used for this purpose unless you fill out the registration form.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt out or otherwise prohibit such unrelated uses.

## Data security and our service providers

To run our online shop we, Eco Femme, use 3 different service providers. WooCommerce is the platform on which the eshop runs while PayPal and CCAvenue are the payment gateways. Those service providers won't use your personal data after your purchase with us.

You can read their privacy policies here: [CCAvenue](#) , [PayPal](#).